



## Cash Client Terms & Conditions

All work provided by Pilbara Breeze is governed by the following Terms & Conditions.

1. The hourly rate of one hundred and thirty five dollars (\$135) includes GST and is not negotiable.
2. The first hour is one hundred and thirty five dollars (\$135) regardless of duration of the job, every half hour thereafter is charged at sixty seven dollars fifty cents (\$67.50).
3. Travel will be charged, for works outside Karratha. This shall be charged at sixty seven dollars fifty cents (\$67.50) per half hour per technician including return travel to Karratha.
4. In the case of a service (maintenance) the following times shall apply.
  - Package unit – 1 hour each\*, included is a quotation for any further works required.
  - Split system – ½ hour each\*, included is a quotation for any further works required. (T&C 2 still applies)
  - RAC – ½ hour each\*, included is a quotation for any further works required (T&C 2 still applies)
5. Our workmanship comes with a twelve (12) month warranty.
6. Pilbara Breeze will claim responsibility for all “Callbacks” only if the reason for return is due to technician error, this does not include equipment failure.
7. We, Pilbara Breeze, supply no warranty for parts provided, installed or otherwise, unless this is done so by our supplier/manufacturer.
8. Payment shall be received upon the completion of the days work unless otherwise agreed to by the technician.
9. Payment can be made on site in the following ways:
  - Cash: Cash may be accepted on site. If you are required to pay cash on site you will be notified before commencement of the job.
  - Credit Card: Credit cards can be taken over the phone or in the office. (This incurs a 2.5% surcharge)
  - Cheque: Cheques or bank cheques can also be taken on site with no prior approval.
10. If a cheque fails to clear a \$10 administration fee shall be added to the invoice.
11. If T&C 9 arises only cash or credit card shall be taken to pay the outstanding amount.
12. **Any** product(s), part(s) or material(s) sold by Pilbara Breeze remain the property of Pilbara Breeze until payment is **received**.
13. By using our services you confirm that you have read, understood and accept that you will be bound by our Terms & Conditions.  
\*This time includes travel for Karratha only.